Hull and East Riding (ER) Community Nursing and Treatment Room REFERRAL FORM GUIDE

This guidance is intended for clinicians referring into the Community Nursing and Treatment Room Service

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| SERVICE INCLUSION | EXCLUSION | SIGNPOSTING FOR EXCLUSIONS |
| •Intervention requested is listed on the service PIP  •Patient is aged 18 years and over | **Please note – patients will be assessed using the service housebound criteria and should attend a Treatment Room for care whenever possible**  **Exclusion criteria and options are listed within this document.** | |
| Healthcare Professional Referrals options:  Via:  SystmOne to SystmOne  email: [chcp.247111@nhs.net](mailto:chcp.247111@nhs.net)  ERS  Telephone contact for queries: 01482 247111  For:   * Bowel care * Catheter care * CVAD’s * Diabetic Annual Health Checks * Enteral feeding device support * Medication administration * Observations * Palliative Care * Indwelling Peritoneal and Pleural Catheters * Specimen collection * Symptomatic Bowel Cancer – two week wait * Venepuncture * Wound Care   Patient self-referrals  Via:  Telephone contact for queries: 01482 247111  For:   * Wound Care     Plus - Patient Initiated Follow Up (PIFU) is accepted after initial HCP referral for all interventions listed above within 12 months of original referral  Note – no timeframe for palliative patient PIFU | **Acutely unwell patient:** | Any patient with symptoms requiring urgent assessment should be directed to the local Emergency Department or Urgent Care Centre. |
| **Children under 18:** | CHCP Children and Young People:  [City Health Care Partnership (chcpcic.org.uk)](https://www.chcpcic.org.uk/chcp-services/children-young-people) |
| **Catheter leg bag changes:** | Patient needs to be self-caring with emptying bag and bag changes with or without family / carer support .  Signpost / advise Social Services referral:  [2.1 Enquiry and Referral – Hull Adult Social Care APPP (hullappp.co.uk)](https://www.hullappp.co.uk/enquiry-and-referral/)  or  [Care and support for adults (eastriding.gov.uk)](https://www.eastriding.gov.uk/living/care-and-support-for-adults/) |
| **Continence assessments:** | Community Nursing service will complete assessment for End-of-Life Patients with a life expectancy 4 weeks or less, for all other patients:  CHCP Bladder and Bowel Health Service:  [City Health Care Partnership (chcpcic.org.uk)](https://www.chcpcic.org.uk/chcp-services/bladder-bowel-health) |
| **Diabetic Annual Health Check – East Riding:** | For any patient registered with an East Riding GP this care remains with the GP practice. |
| **DOPPLER / ABPI Studies:** | For maintenance and prevention / provision of hosiery or for any patient without a wound this care remains with the GP practice.  More information can be found in NWCP link:  [Lower Limb | National Wound Care Strategy Programme](https://www.nationalwoundcarestrategy.net/lower-limb/) |
| **Ear Syringing:** | Advice can be found in NHS link below:  .Earwax build-up - NHS (www.nhs.uk) |
| **Equipment provision** | For patients self-caring, with or without family / carer support, and without the need for some form of Nursing input signpost / advise Social Services referral:  [2.1 Enquiry and Referral – Hull Adult Social Care APPP (hullappp.co.uk)](https://www.hullappp.co.uk/enquiry-and-referral/)  or  [Care and support for adults (eastriding.gov.uk)](https://www.eastriding.gov.uk/living/care-and-support-for-adults/) |
| **Falls associated with fragility and falls through poor mobility:** | CHCP Hull and East Riding Falls Service:  [City Health Care Partnership (chcpcic.org.uk)](https://www.chcpcic.org.uk/chcp-services/hull-east-riding-falls-service) |
| **Instillation of eye drops** | Patient needs to be self- caring with or without family / carer support.  Signpost / advise Social Services referral  [2.1 Enquiry and Referral – Hull Adult Social Care APPP (hullappp.co.uk)](https://www.hullappp.co.uk/enquiry-and-referral/)  or  [Care and support for adults (eastriding.gov.uk)](https://www.eastriding.gov.uk/living/care-and-support-for-adults/) |
| **Insulin administration -** requests for administration more than 2 times daily | Referrals will be accepted and forward to the service Shift Coordinator / Caseload manager for further negotiations with the referrer regarding feasibility of accepting the care. |
| **Lymphoedema** | CHCP Hull Non-Cancer Lymphoedema Service:  [City Health Care Partnership (chcpcic.org.uk)](https://www.chcpcic.org.uk/chcp-services/lymphoedema-service) |
| **Medication checks / administration** | Dependent on situation:  For general medication queries advise to contact GP  Or  For administration queries signpost / advise Social Services referral  [2.1 Enquiry and Referral – Hull Adult Social Care APPP (hullappp.co.uk)](https://www.hullappp.co.uk/enquiry-and-referral/)  or  [Care and support for adults (eastriding.gov.uk)](https://www.eastriding.gov.uk/living/care-and-support-for-adults/) |
| **Pressure area checks:** | The service does not undertake pressure area checks if there is no evidence of pressure related skin injury evident  See above for information relating to equipment provision |
| **Pre-operative screening:**   * including MRSA swabs | Advise to contact GP practice  Or  Contact relevant pre assessment team |
| **Stoma care patients:** | Patient needs to be self-caring with emptying bag and bag changes with or without family / carer support  Signpost / advise referral back to Stoma Care / Specialist Nurse for issues relating to daily care  OR  Signpost / advise Social Services referral:  [2.1 Enquiry and Referral – Hull Adult Social Care APPP (hullappp.co.uk)](https://www.hullappp.co.uk/enquiry-and-referral/)  or  [Care and support for adults (eastriding.gov.uk)](https://www.eastriding.gov.uk/living/care-and-support-for-adults/) |
| **TED stockings:**  including provision and changing of | Patient needs to be self-caring with or without family / carer support  Signpost to Social Services or voluntary services:  [2.1 Enquiry and Referral – Hull Adult Social Care APPP (hullappp.co.uk)](https://www.hullappp.co.uk/enquiry-and-referral/)  or  [Care and support for adults (eastriding.gov.uk)](https://www.eastriding.gov.uk/living/care-and-support-for-adults/) |
| **Verification of Death** | Patient **not known** to service OR Patient has **no previous referrals** for End-of-Life Care:  Signpost to GP or 111 |
| **Wound to the lower limb below the malleolus:** | CHCP Podiatry Service:  [City Health Care Partnership (chcpcic.org.uk)](https://www.chcpcic.org.uk/chcp-services/podiatry-service)  Or for more information re the Lower Limb Service see:  [City Health Care Partnership (chcpcic.org.uk)](https://www.chcpcic.org.uk/chcp-services/lower-limb-service) |
| **‘Wound Checks’**  any type of post-operative wound check | The discharging clinician / referrer should provide the patient with appropriate self-care advice of how to look after the area / what to look out for / when to seek clinical support and a supply of simple dressings, if appropriate. |